



**OFFICE OF THE GOVERNOR  
AKWA IBOM STATE**

WELLINGTON BASSEY WAY END  
P.M.B. 1111, UYO, NIGERIA

AKSE ORDER NO: .....001....., 2023

**EXECUTIVE ORDER:**

**PROMOTION OF TRANSPARENCY AND EFFICIENCY  
IN THE BUSINESS ENVIRONMENT**

**FROM:**

**THE GOVERNOR OF AKWA IBOM STATE OF NIGERIA**

**I, PASTOR UMO BASSEY ENO**, Governor of Akwa Ibom State of Nigeria in exercise of the powers conferred on me by Section 5(2) of the Constitution of the Federal Republic of Nigeria, and all other powers enabling me in that behalf, **DO HEREBY** make the following Order:

**WHEREAS:**

- (1) It is the policy of the Government of Akwa Ibom State to create an enabling environment for businesses, and entrench strategies aimed at promoting transparency and efficiency.
- (2) Government of Akwa Ibom State is committed to the introduction of necessary reforms, adoption and implementation of best practices for ease of doing business and economic advancement of Akwa Ibom State.

**ORDER**

**1. Publication of Information on Business Processes.**

All business environment enabling Ministries, Departments and Agencies (MDAs) shall ensure the provision of an enabling environment by publishing all information relevant to their core business regulatory processes, which information shall include –





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- (a) fees, procedures, Service Level Agreements and Grievance Redress Mechanism;
- (b) advance communication rules of upcoming changes to the information of the items in sub-paragraph (a) of paragraph 1 of this Order within a minimum of thirty days before such changes become effective;
- (c) contact information (telephone or email) which must remain functional during work hours; and
- (d) service delivery timelines.

## 2. Application of this Order.

This Order shall more specifically apply to the following government establishments–

- (a) Internal Revenue Service;
- (b) Ministry of Environment;
- (c) Ministry of Agriculture;
- (d) Ministry of Education;
- (e) Ministry of Transport;
- (f) Ministry of Health; and
- (g) Ministry of Culture and Tourism.

## 3. Citation and Commencement.

This Order may be cited as the Promotion of Transparency and Efficiency in Business Environment Order, 2023, and shall come into effect on the 21<sup>st</sup> day of December, 2023.

Made under my hand at Uyo this 21<sup>st</sup>..... day of DECEMBER, 2023

**PASTOR UMO BASSEY ENO**  
Governor